

Permit, License, or Certificate Title	Description of Permit, License, or Certificate	Description of the application process	An estimate of the length of time for an applicant to submit its complete application.	An estimate of the length of time to determine if an application is complete	An estimate of the length of time to make a final determination to issue, waive, or deny the permit, license, or certificate
Lottery Retailer License	A license for a retail business to sell lottery games offered by the Agency.	Applications accepted electronically using the Lottery retailer portal. (md.sgretailerportal.com/gemRetailer) Information about the business, the ownership and financial institutions used is required. Fingerprinting of all owners is required.	24 to 48 hours after compiling required documentation. Fingerprinting may take additional time.	All sections of the application must be completed prior to submission. It may take 2 to 3 days to determine if additional information is needed.	45 Days
Veteran's Organization Instant Ticket Lottery Machine License	Eligible veteran's organizations may operate up to five instant ticket lottery machines provided by the MLGCA. These locations must first be lottery retailers.	Applications accepted electronically using the Lottery retailer portal. (md.sgretailerportal.com/gemRetailer) Information about the organization, the officers and financial institutions used is required. Fingerprinting of all officers is required.	24 to 48 hours after compiling required documentation. Fingerprinting may take additional time.	All sections of the application must be completed prior to submission. It may take 2 to 3 days to determine if additional information is needed.	1 week