

# PlayCentral® HD Terminal

## Debit Card Reader Payments

### Quick Reference Guide

#### DEBIT PIN PAD



The PlayCentral® High Definition (PHD) self-service terminal can now accept debit cards as payment via an integrated secure pin pad.

Acceptance by individual banks/cards issuers may vary.

**NON-CHIP CARDS:** Swipe

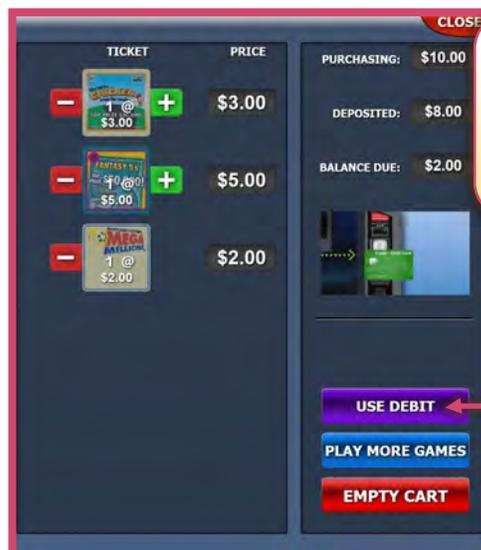
**CHIP CARDS:** Insert



The pin pad also accepts payment using Apple/Android Pay and cards with "tap" capability.

#### USING THE SHOPPING CART

Players **must** use the Shopping Cart feature to access the debit payment options. The total cost of tickets in the Shopping Cart must be greater than the player's available balance on the terminal for the [USE DEBIT] icon to be displayed.

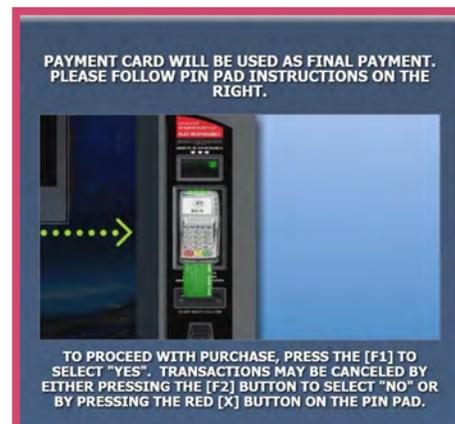


Touch the [USE DEBIT] icon to proceed with a Debit payment.

#### PROCESSING DEBIT CARD PAYMENTS

The following steps explain how the debit-card payment method is used on the PlayCentral HD:

- From the Shopping Cart screen, touch the [USE DEBIT] icon. An instructional animation is displayed showing players how to swipe, insert, or tap their card. A flashing arrow also directs players toward the pin pad on the right.
- Follow instructions on the pin pad. Players will encounter the following screens:
  - Confirmation of sale amount (select Yes or No)
  - Instructions to either insert, swipe, or tap their card
  - Prompt to enter PIN for verification
- If approved, the pin pad displays "Sale Captured", along with the amount. If a chip card was used, "Remove Card" displays, along with a series of beeps to remind players to remove their card.
- After transaction is complete, tickets are dispensed, along with a Shopping Cart receipt.



Transaction is complete and your receipt is printed.  
 Total Purchase \$10.00  
 Total Cash and Vouchers applied \$8.00  
 Total Purchase \$10.00  
 Total Cash and Vouchers applied \$8.00

Total Debit \$2.00

Please touch YES to continue

Yes

**Need Help? Contact the Scientific Games Call Center at: 1 (888) 427-7568**

### COMBINATION PAYMENTS

Players may use debit in combination with an available balance (cash/vouchers/winning tickets), as long as the total cost in the Shopping Cart exceeds the balance in the terminal. Funds are applied in the following order:

- TERMINAL BALANCE:** Cash/vouchers/winning tickets are always applied first in any transaction.
- DEBIT:** Funds may be used from a single debit-card transaction to cover any remaining balance due after the terminal balance has been applied.

All payment methods used, and the amount(s), are listed on the terminal screen, as well as the Shopping Cart receipt.

Transaction is complete and your receipt is printed.  
 Total Purchase \$10.00  
 Total Cash and Vouchers applied \$8.00  
 Total Purchase \$10.00  
 Total Cash and Vouchers applied \$8.00  
 Total Debit \$2.00

**SHOPPING CART - RECEIPT**

Scratch-offs: \$5.00  
 Draw Tickets: \$2.00  
 Fast Play Tickets: \$3.00  
**Total Lottery Purchase: \$10.00**

**Payment Types:**  
 Cash / voucher: \$8.00

Card Type: DEBIT \$2.00  
 Card #: xxxx xxxx xxxx 0901  
 Auth: 6547

**Total Payments Tendered: \$10.00**

**VOID - NOT FOR SALE**

**IMPORTANT:** When a debit card has been applied to a transaction, there will never be a remaining balance. All balances will be cleared.

### DECLINED/CANCELLED TRANSACTIONS

If a player's card is declined, or if the player cancels the transaction via the pin pad, the PlayCentral HD terminal will display the following message on the screen:



Touching the [Yes] button will allow the player to retry the card transaction on the pin pad. **Three attempts are permitted.** If the player's card transaction is declined three times, the following message displays:



If a player returns to the Shopping Cart after the debit card declines, the [USE DEBIT CARD] button will be disabled.



### DEBIT REPORTS

A variety of useful reports are available to assist retailers in accounting for debit-card transactions occurring on the PlayCentral HD terminal. The following reports display card transaction totals:

#### Reports on the WAVE™

- Daily Activity
- Daily Summary
- Weekly Invoice
- Weekly Summary
- Daily Sales
- Weekly Sales
- Lifetime Sales

#### Reports on the PlayCentral HD:

- Daily Activity
- Weekly Invoice
- Daily Summary
- Weekly Sales
- Weekly Summary
- Lifetime Sales
- Daily Sales
- Shift Report
- Deposit

Examples of what reports will look like are shown. As highlighted, the debit-card transactions will be listed at the bottom of the report.

ROYAL FARMS	
INVOICE	
For Week Ending	
JANUARY 03, 2021	
<b>DRAW</b>	
40 SALES	\$316.00
0 CANCELS	\$0.00
0 CASHES	\$4.00
1 PROM VCH REDM	\$2.00
1 PAT VCH ISSUE	\$433.50
0 PAT VCH REDM	\$0.00
0 PROMOTIONS	\$0.00
0 NON COM PROMO	\$0.00
COMMISSION	\$17.38
CASH FEE	\$0.18
<b>TOTAL DRAW</b>	<b>\$725.94</b>
<b>INSTANT</b>	
0 SETTLEMENTS	\$0.00
0 RETURNS	\$0.00
0 CASHES	\$0.00
0 PROMOTIONS	\$0.00
0 NON COM PROM	\$0.00
COMMISSION	\$0.00
CASH FEE	\$0.00
<b>TOTAL INSTANT</b>	<b>\$0.00</b>
<b>FAST PLAY</b>	
24 SALES	\$90.00
0 CASHES	\$0.00
4 PROMOTIONS	\$4.00
4 NON COM PROMO	\$4.00
COMMISSION	\$4.73
CASH FEE	\$0.00
<b>TOTAL FAST PLAY</b>	<b>\$77.27</b>
<b>TOTAL</b>	<b>\$803.21</b>
DRAW NET	\$725.94
INSTANT NET	\$0.00
FASTPLAY NET	\$77.27
ADJUSTMENTS	\$0.00
<b>DEBIT CARD TRANS</b>	<b>\$399.00</b>
<b>TOTAL DUE</b>	<b>\$404.21</b>

Shift Sales Report	
01 Jan 2021 07:55	
Retailer ID: 90611089-03	
Machine ID: 12345	
2020-12-05 08:21	
to	
2020-12-06 07:55	
<b>Cash Box</b>	
\$1 Bills In:	\$2.00
\$5 Bills In:	\$0.00
\$10 Bills In:	\$0.00
\$20 Bills In:	\$0.00
\$50 Bills In:	\$0.00
\$100 Bills In:	\$0.00
<b>Total Bills In:</b>	<b>\$2.00</b>
<b>Credits</b>	
PrintError	\$100.00
Promotion	\$7.00
<b>Total Credits:</b>	<b>\$107.00</b>
<b>Instant Tickets Sold</b>	
Game 501:	\$140.00
Game 509:	\$140.00
<b>Total Sold:</b>	<b>\$145.00</b>
<b>Instant Tickets Cashed</b>	
<b>Total cashed:</b>	<b>\$0.00</b>
<b>Fast Play Tickets Sold</b>	
Game 14:	\$7.00
Game 18:	\$5.00
Game 20:	\$3.00
<b>Total Sold:</b>	<b>\$15.00</b>
<b>Fast Play Tickets Cashed</b>	
<b>Total cashed:</b>	<b>\$0.00</b>
<b>Online Tickets Sold</b>	
Pick3	\$0.50
Pick4	\$3.50
Bonus Match5	\$6.00
MegaMillions	\$40.00
Keno	\$150.00
MultiMatch	\$40.00
Powerball	\$30.00
SCCash	\$2.00
<b>Total Sold:</b>	<b>\$238.00</b>
<b>Online Tickets Cashed</b>	
<b>Total cashed:</b>	<b>\$44.00</b>
<b>Voucher Tickets Issued</b>	
Vouchers Issued:	\$433.50
<b>Voucher Tickets Cashed</b>	
<b>Total cashed:</b>	<b>\$44.00</b>
<b>Debit Card Transactions</b>	
<b>Total Trans:</b>	<b>\$637.50</b>