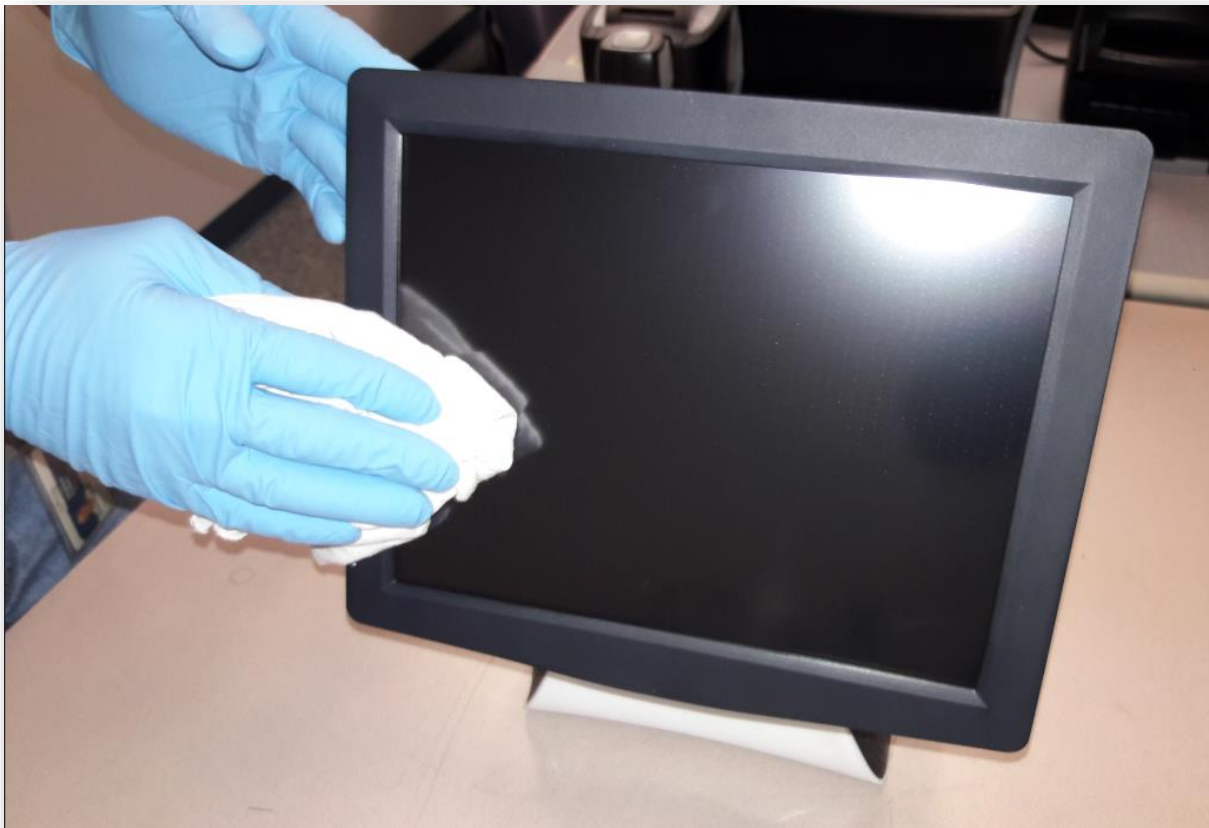


# Lottery Terminal Cleaning & Disinfecting Guide

Revised 4/7/20



# General Guidelines



Power OFF the terminal **BEFORE** you begin cleaning or disinfecting.



If surfaces are dirty, they should be cleaned prior to disinfection.



Always wear gloves when working with cleaning solutions and disinfectants.




**Do not get liquids inside the unit.**

If liquids get inside the unit, call the Hotline to have a qualified technician determine whether it is safe to power the unit back on.

# Recommended Cleaning Products

Isopropyl alcohol (70% solution) is effective and acceptable to use on all terminal touch screens and cabinets. **This is the only product that is approved for use on ALL Scientific Games terminals.**



Prohibited Cleaning Materials	Prohibited Solutions
<ul style="list-style-type: none"> <li>• Cloth containing steel threads</li> <li>• Steel wool</li> <li>• Sponges with abrasives</li> <li>• Steel blades</li> </ul> 	<ul style="list-style-type: none"> <li>• Alcohol at concentration greater than 70%</li> <li>• Methyl or ethyl alcohol at concentration greater than 35%</li> <li>• Paint thinner</li> <li>• Benzine</li> <li>• Bleach (including Clorox Wipes)</li> <li>• Alkali lye</li> <li>• Acid</li> <li>• Detergents containing fluoride</li> <li>• Detergents containing ammonia at concentration greater than 1.6%</li> <li>• Detergents containing abrasives</li> <li>• 409</li> </ul>

More information from the CDC on disinfecting procedures for Coronavirus Disease 2019 (COVID-19) can be found at

<https://www.cdc.gov/coronavirus/2019-ncov/community/home/cleaning-disinfection.html>

## General Cleaning and Disinfecting Procedures

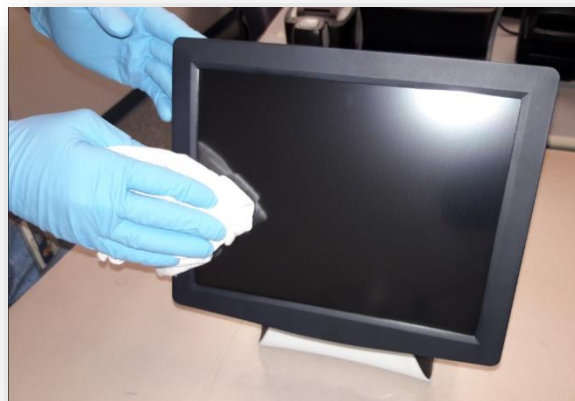
1. **If your terminal is visibly dirty:** Dampen a clean, non-abrasive cloth with a mild soap-and-water solution. Squeeze out any excess moisture from the cloth.



2. **DO NOT SPRAY OR APPLY ANY CLEANING SOLUTION DIRECTLY ON THE TOUCH SCREEN.** Instead, apply solution onto the cloth, then wipe with the cloth.



3. Clean the surfaces and allow them to dry.



4. **To disinfect the terminal:** Dampen a new clean, non-abrasive cloth with your chosen disinfectant. Squeeze out any excess moisture from the cloth.



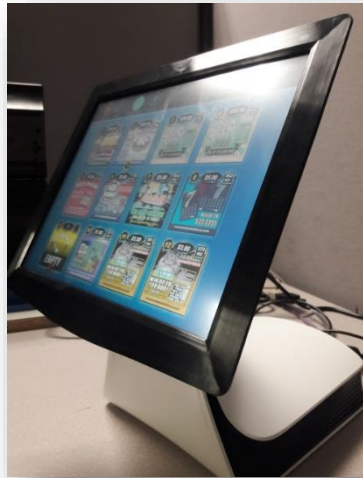
5. **DO NOT SPRAY OR APPLY ANY DISINFECTANT DIRECTLY ON THE TOUCH SCREEN.** Instead, apply onto the cloth, then wipe with the cloth.



6. Disinfect the surfaces and allow them to dry.

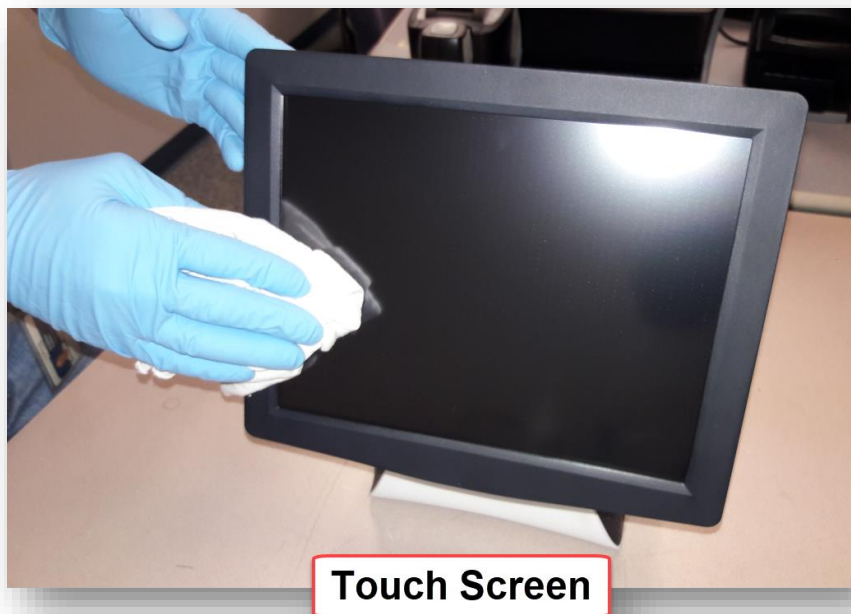


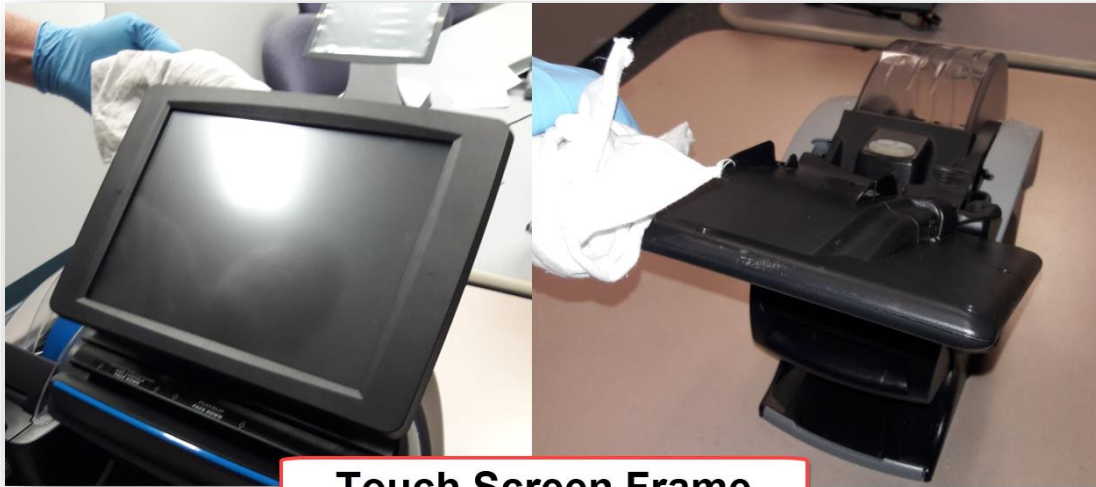
## Cleaning Countertop Terminals



**NOTE:** These are general cleaning instructions for Scientific Games terminals. The actual equipment in your store may differ from those shown in the pictures.

The following touch points need to be cleaned and disinfected:

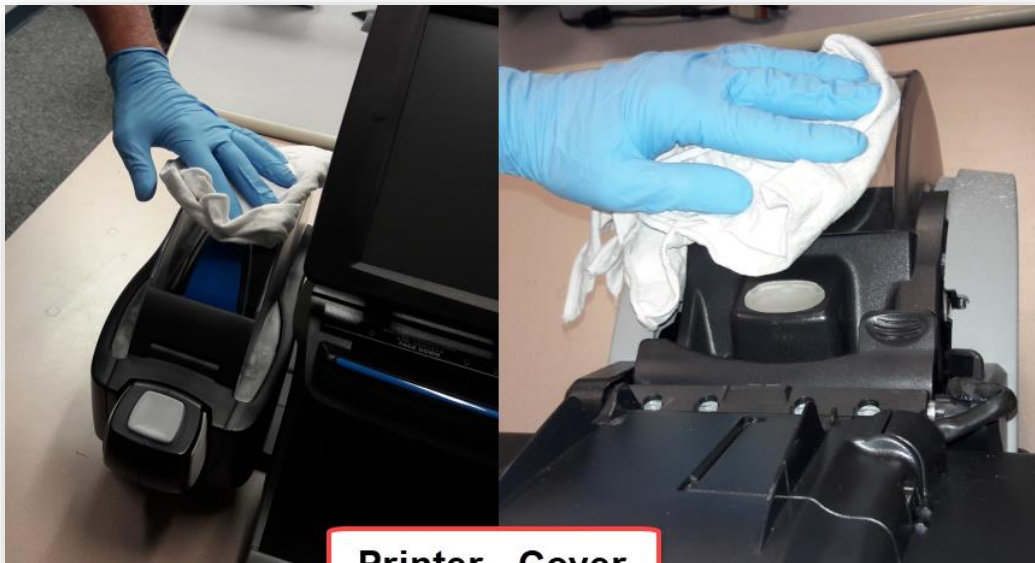




**Touch Screen Frame**



**Printer - Release Latch**



**Printer - Cover**



**Paper Tray**





**Bar Code Reader  
- Top and Sides**



**Document Scanner  
- Front Panel**



**Power Switch**

# Cleaning Vending Machines



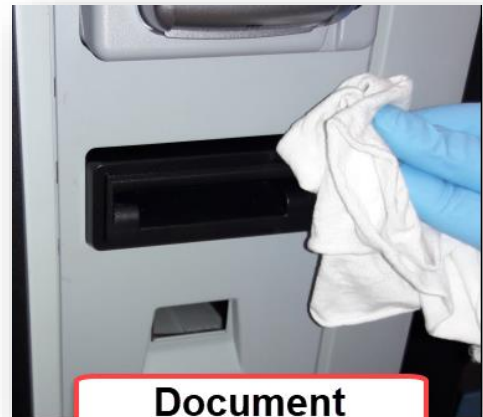
**NOTE:** These are general cleaning instructions for Scientific Games vending machines. The actual equipment in your store may differ from those shown in the pictures.

The following **external** touch points need to be cleaned and disinfected:





**Debit Card Reader**



**Document Scanner**



**Bill Acceptor**



**Ticket Tray**

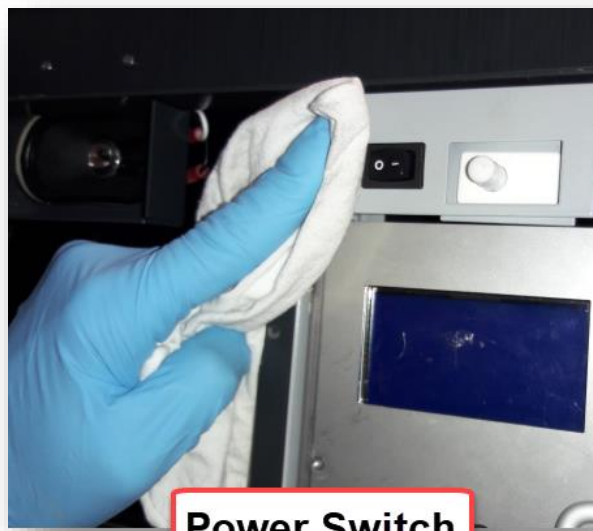
The following **internal** touch points also need to be cleaned and disinfected:



**Instant Ticket Loading  
Screen**



**Instant Ticket Loading  
Screen Keypad**



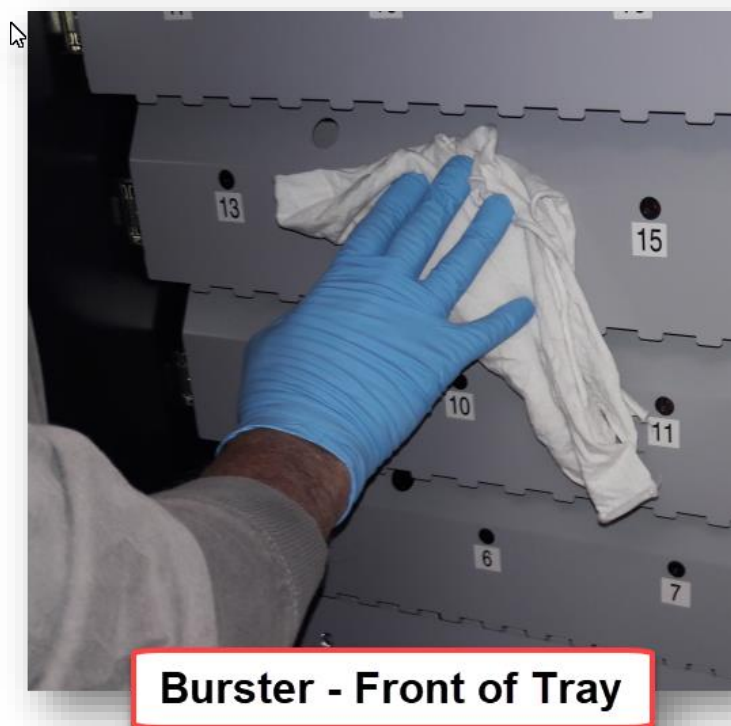
**Power Switch**



**Electronics Tray**



**Bill Acceptor - Cash Box**





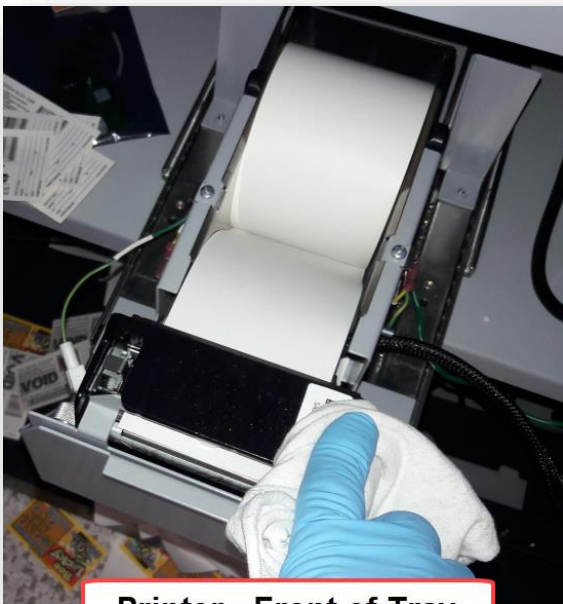
**Burster - Inside of Tray**



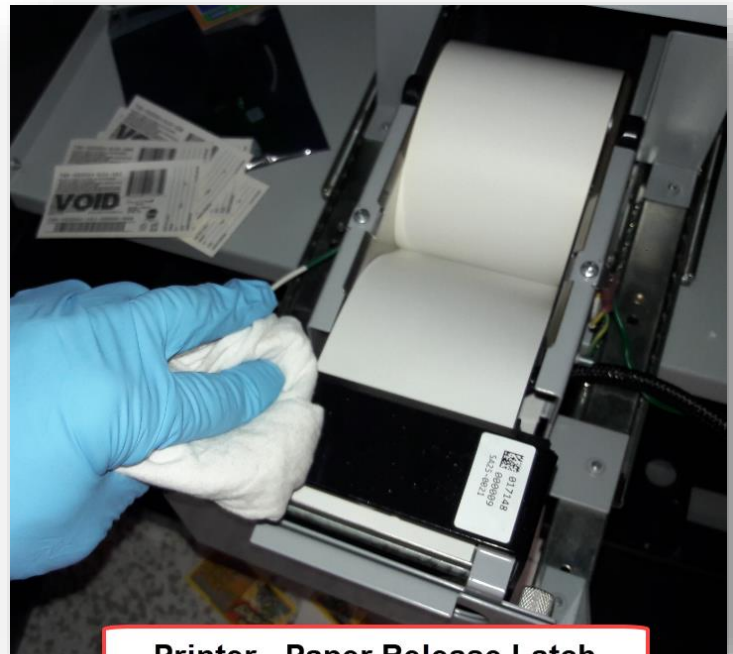
**Burster - Release Button**



**Power Supply**



**Printer - Front of Tray**



**Printer - Paper Release Latch**